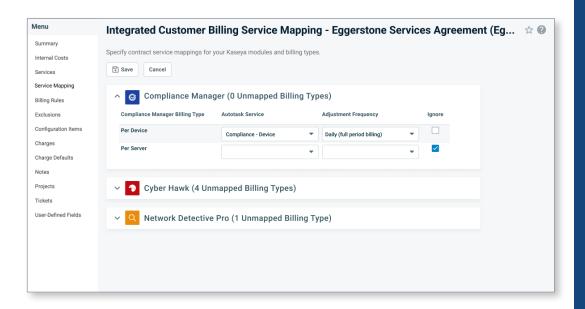# Autotask Integrated Customer Billing

Accurately bill your customers for the Kaseya services you provide to them.

Eliminate hours of manual reconciliation and optimize your revenue by automatically updating Autotask contracts with each customer's usage of Kaseya products.

- Reduce back-office burden by eliminating the need to manually "true-up" quantities of sell-through products every month.

- Easily adopt new services without worrying about the administrative stress in recovering those vendor costs from your customers.

- Optimize your revenue by billing what you're entitled to — live consumption.

- Improve customer satisfaction, eliminate billing errors and reduce invoice regeneration by billing right the first time.

Integrated Customer Billing details

- Easily manage multiple products as usage data from all connected products are fed to KaseyaOne, which acts as the central integration hub.

- Flexibility to map customers one-to-one or map multiple organizations to one Autotask Account.

- Intuitively map consumption data from each product to Autotask Services within Contracts.

- Automatically prorate charges associated with quantity updates daily or adjust the quantity at the end of the month.

Products Supported

Product Suite	Product	Available Consumption Data
SECURITY	GRAPHUS A Kaseya COMPANY	• Active Licenses • Protected Inboxes
	Passly	• Assigned Seats
	RocketCyber A Kaseya COMPANY	• Agents • Mailboxes • Firewalls • Total Devices
	DARKWEB ID	• Domains
	BULLPHISH ID	• Training Module Enabled • Phishing Module Enabled • Users
	datto | EDR	• Total Devices • macOS Devices • Windows Devices • Linux Devices
	datto | SAAS DEFENSE	• Total Billable Users
AUDIT & COMPLIANCE	NETWORK DETECTIVE PRO	• Active Directory Users • Active Directory Devices
	CYBER HAWK®	
	COMPLIANCE MANAGER GRC™	
	VULSCAN	• Devices Scanned • IP Addresses Scanned
RMM/ENDPOINT MANAGEMENT	VSA™	• Total Devices • Devices With Patch Management • Devices With Ransomware Detection • Devices With Webroot • Devices Witvh Bitdefender
	datto | RMM	• Total Devices • Devices by Type
	TRAVERSE™ by Kaseya	• Router Devices • Switch Devices • Access point Devices • Firewall Devices • Server Devices • Other/Undefined Devices

Products Supported

Product Suite	Product	Available Consumption Data
UNIFIED BACKUP	datto | SIRIS	• BCDR Devices • BCDR Agents
	datto | ALTO	
	datto ENDPOINT BACKUP FOR PC	• Licenses Assigned
	datto BACKUP FOR MICROSOFT AZURE	• Virtual Machines • Disk Capacity
	datto ENDPOINT BACKUP FOR SERVERS	• Units per 500GB
	datto | WORKPLACE	• Total User Licenses • Total Server Licenses • Additional Storage
	datto | FILE PROTECTION	• Total Desktop Devices • Total Server Devices • Additional Storage
	datto | SAAS PROTECTION	• Total Billable Users
	SPANNING A Kaseya COMPANY	**Microsoft 365 & Google Workspace:** • Total Spanning Licenses • Total Archive Licenses
NETWORKING	datto | NETWORKING	• Devices per Network by Model • Licenses per Network by Type