

Autotask Integrated Customer Billing

Accurately bill your customers for the Kaseya services you provide to them.

Eliminate hours of manual reconciliation and optimize your revenue by automatically updating Autotask contracts with each customer's usage of Kaseya products.

- Reduce back-office burden by eliminating the need to manually "true-up" quantities of sell-through products every month.
- Easily adopt new services without worrying about the administrative stress in recovering those vendor costs from your customers.
- Optimize your revenue by billing what you're entitled to – live consumption.
- Improve customer satisfaction, eliminate billing errors and reduce invoice regeneration by billing right the first time.

Integrated Customer Billing details

- Easily manage multiple products as usage data from all connected products are fed to KaseyaOne, which acts as the central integration hub.
- Flexibility to map customers one-to-one or map multiple organizations to one Autotask Account.
- Intuitively map consumption data from each product to Autotask Services within Contracts.
- Automatically prorate charges associated with quantity updates daily or adjust the quantity at the end of the month.



At-a-Glance Benefits

- Eliminate manual work by automatically updating Autotask contract quantities.
- Improve customer experience by billing right the first time.
- Seamlessly connect products through KaseyaOne.

Getting Started

Visit the [Kaseya Knowledge Base](#) for step-by-step instructions on how to setup Autotask Integrated Customer Billing.

For partners requiring assistance with integration set up, please contact our support team by emailing support@kaseya.com

Menu

Integrated Customer Billing Service Mapping - Eggerstone Services Agreement (Eg...)

Specify contract service mappings for your Kaseya modules and billing types.

Save Cancel

Compliance Manager Billing Type	Autotask Service	Adjustment Frequency	Ignore
Per Device	Compliance - Device	Daily (full period billing)	<input type="checkbox"/>
Per Server			<input checked="" type="checkbox"/>

Compliance Manager (0 Unmapped Billing Types)


















Cyber Hawk (4 Unmapped Billing Types)

Network Detective Pro (1 Unmapped Billing Type)







**Interested in
Autotask?**

[LEARN MORE](#)

Products Supported

Product Suite	Product	Available Consumption Data
 <p>SECURITY</p>		<ul style="list-style-type: none"> • Active Licenses • Protected Inboxes
		<ul style="list-style-type: none"> • Assigned Seats
		<ul style="list-style-type: none"> • Agents • Mailboxes • Firewalls • Total Devices
		<ul style="list-style-type: none"> • Domains
		<ul style="list-style-type: none"> • Training Module Enabled • Phishing Module Enabled • Users
		<ul style="list-style-type: none"> • Total Devices • macOS Devices • Windows Devices • Linux Devices
		<ul style="list-style-type: none"> • Total Billable Users
 <p>AUDIT & COMPLIANCE</p>		<ul style="list-style-type: none"> • Active Directory Users • Active Directory Devices
		
		
		<ul style="list-style-type: none"> • Devices Scanned • IP Addresses Scanned
 <p>RMM/ENDPOINT MANAGEMENT</p>		<ul style="list-style-type: none"> • Total Devices • Devices With Patch Management • Devices With Ransomware Detection • Devices With Webroot • Devices With Bitdefender
		<ul style="list-style-type: none"> • Total Devices • Devices by Type
		<ul style="list-style-type: none"> • Router Devices • Switch Devices • Access point Devices • Firewall Devices • Server Devices • Other/Undefined Devices

Products Supported

Product Suite	Product	Available Consumption Data
 <p>UNIFIED BACKUP</p>	datto SIRIS	<ul style="list-style-type: none"> BCDR Devices BCDR Agents
	datto ALTO	
	 datto <small>ENDPOINT BACKUP FOR PC</small>	<ul style="list-style-type: none"> Licenses Assigned
	 datto <small>BACKUP FOR MICROSOFT AZURE</small>	<ul style="list-style-type: none"> Virtual Machines Disk Capacity
	 datto <small>ENDPOINT BACKUP FOR SERVERS</small>	<ul style="list-style-type: none"> Units per 500GB
	datto WORKPLACE	<ul style="list-style-type: none"> Total User Licenses Total Server Licenses Additional Storage
	datto FILE PROTECTION	<ul style="list-style-type: none"> Total Desktop Devices Total Server Devices Additional Storage
	datto SAAS PROTECTION	<ul style="list-style-type: none"> Total Billable Users
	 SPANNING <small>A Kaseya COMPANY</small>	Microsoft 365 & Google Workspace: <ul style="list-style-type: none"> Total Spanning Licenses Total Archive Licenses
 <p>NETWORKING</p>	datto NETWORKING	<ul style="list-style-type: none"> Devices per Network by Model Licenses per Network by Type



Corporate Headquarters

Kaseya Miami
 701 Brickell Avenue
 Suite 400
 Miami, FL 33131
 datto.com

Global Offices

USA: 888.294.6312
 Canada: 877.811.0577
 EMEA: +44 (0) 118 402 9606
 Australia: +61 (02) 9696 8190
 Singapore: +65-31586291

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