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Datto Appliance Quick Start Guide

Datto Appliance - Connect and Register

1. Power on and connect the Datto appliance to your LAN via the Primary NIC (labeled eth0).

2. From any computer on the same LAN, visit device.dattobackup.com.

3. New appliances are listed as "backupDevice". Click the corresponding IP address and complete the registration wizard.

Agent - Install

1. Review the health of target machines to be backed up. Visit www.datto.com/deployment for more information.

2. Visit download.datto.com to download and run Agent install file.

3. Note the IP address of target machine with agent.

Pair Agent With Datto Appliance

1. Connect Datto appliance on the same LAN as the target machine. Visit device.dattobackup.com.

2. Click the "Protect" tab then "Add a New Agent". Enter the IP address noted prior.

3. Follow steps to complete the Agent Installation Wizard.

Wasn't that easy? You probaby don't have to read the rest of this if you have made it this far, but you can schedule a complimentary white glove setup with one of our Sales Engineers or turn the page over for more.

Need Help?

Knowledge Base
kb.datto.com

Community Forum
community.datto.com

Technical Support
24/7/365

**877.455.6015
(US & Canada)**

**+44.(0).118.402.9609
(EMEA)**

**+61.(02).8015.6826
(Australia)**

Appliance User Guides

Looking for a complete appliance user guide? Visit www.datto.com/userguides.

Appliance Care & Maintenance

- Keep your appliance in a clean, dry space between 15° and 25° Celsius, cooler the better, free of hazards, liquids and as static-free as possible.
- Air flow is important as settling dust can disrupt fans and connections.

Working With Appliance Components

- Power down your appliance any time you remove, inspect or reset appliance connections.
- Do NOT force anything into or out of place, each component should be relatively easy to connect or disconnect.
- Only replace components if advised to do so by a Datto Technician.
- Contact your Datto Representative for hardware issues or missing replacement parts.

Additional Resources

- **Datto Academy** is your destination for proactive learning and skill-building. Take our Datto Foundations course, which covers the basics or complete an entire learning plan to receive a certification. Start learning today at academy.datto.com.
- **Datto Knowledge Base** provides general information and technical how-to guides on all Datto products. Topics range from appliance setup to troubleshooting common issues. Find all of the information here at kb.datto.com.
- **Datto Partner Community** offers an open and engaging forum where you can connect directly with fellow partners and Datto employees. Discuss your technical questions, share feedback on Datto products and gain new insights from your peers. Join a conversation now at community.datto.com.
- **MarketNow** is a complimentary marketing portal available exclusively to Datto Partners regardless of tier or location. Begin marketing to your prospects within minutes using pre-built, co-branded content. You can find the MarketNow platform on the top navigation bar in the Partner Portal.

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