

datto

Datto Continuity & Datto RMM Integration



Efficiency Drives Profitability

At Datto, we understand the importance of efficiency for MSPs like you. That's why we evolve our products to eliminate complexity and speed up workflows so you can work faster—not harder—and support more customers.

The latest Datto RMM release introduces integration with Datto Continuity. It is designed to improve efficiency by managing your entire BCDR deployments directly from Datto RMM—from deployment to ongoing monitoring and management, to recovery and restore. Centralizing critical information into a single dashboard streamlines business operations—providing insight and full backup visibility, helping your team work faster and more effectively, and enabling rapid recovery of client data and operations.

Integration Highlights

Complete visibility of backup status

Users can now view all important backup information directly in RMM. Alongside the key device information that RMM delivers (e.g., patch status, monitoring alerts, etc), you now receive key BCDR information including backup status, offsite sync status, and screenshot verification.

The screenshot shows the Datto RMM interface for a specific device, CONCON-BCDR-P1. The interface is dark-themed and includes a search bar, navigation menu, and several data sections. The 'Protected Devices' table is the central focus, showing details for multiple devices including their status, hostname, backup times, and storage usage. Below this, there are sections for 'Open Alerts' and 'Monitors'.

Status	Hostname	Last 10 Backups	Local Backup	Screenshot Verification	Offsite Sync	Unprotected Volumes
Online	CONCON-WKS-7	████████████████	20 minutes ago	5 hours ago	2 hours ago	0
Online	CONCON-SRV-19	████████████████	20 minutes ago	5 hours ago	2 hours ago	2
Online	CONCON-SRV-16	████████████████	17 minutes ago	5 hours ago	2 hours ago	0
Unmanaged	CONCON-WKS-URLINTU	████████████████	18 minutes ago	5 hours ago	2 hours ago	1

Datto Continuity Device Page

Seamless Backup and Restore with RMM

Support technicians can resolve client issues faster by recovering data and initiating a backup or restore directly from the Device page without leaving the RMM platform.

Deploy Datto Backup Windows agents

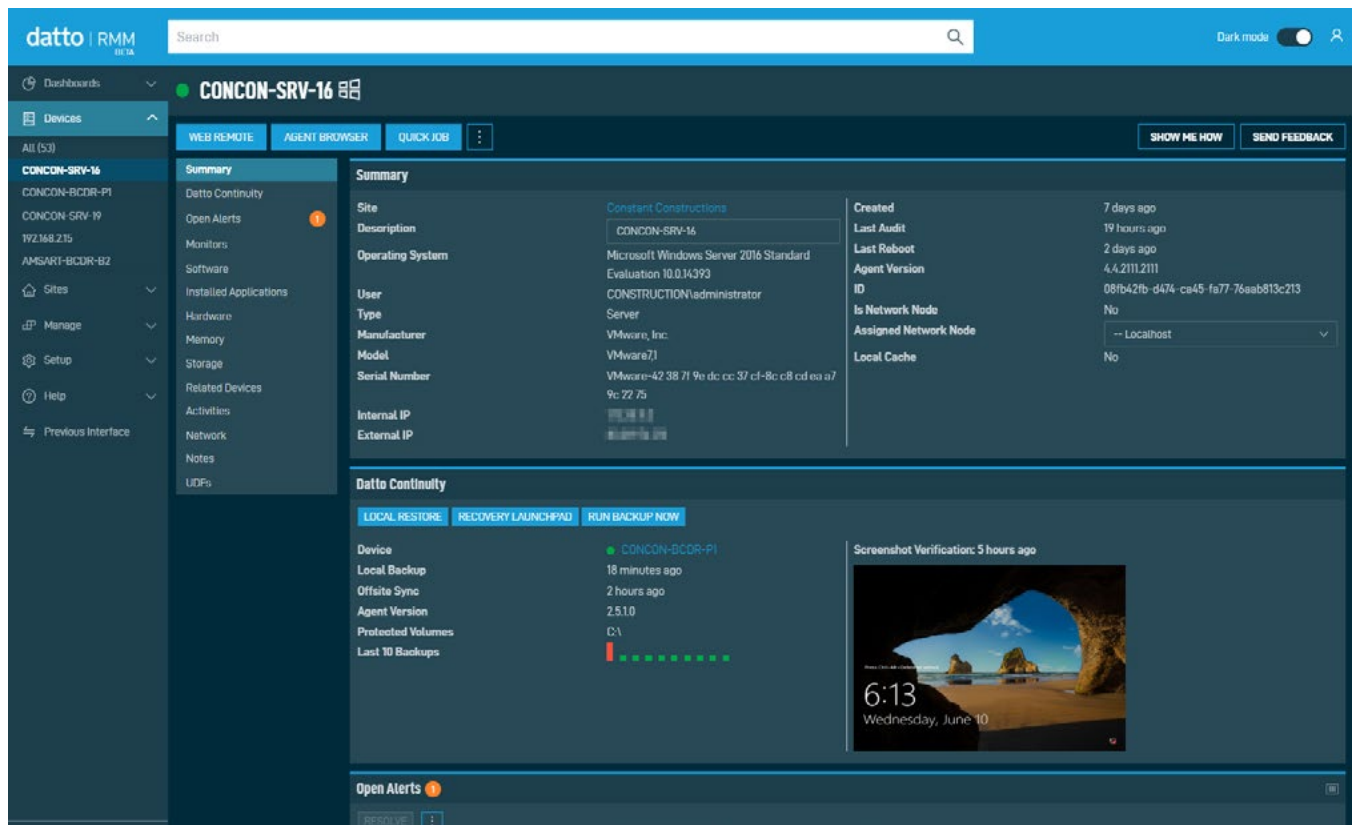
Deploying Datto backup agents becomes a breeze with the RMM deployment component. All prerequisite checks are automatically executed and the agent can be deployed at a scheduled time for many devices simultaneously.

Improved understanding and insight

MSPs using multiple Datto products including Autotask PSA and Datto Networking have a fully unified experience from a single platform, providing full understanding on all the devices and how they relate to one another to improve troubleshooting.

Automated billing with PSA Sync

Using this integration, Datto Continuity devices will automatically be synced to PSA systems integrated with Datto RMM. This will make it easier to keep a fully-updated Customer Management Database and automate the billing process.



The screenshot displays the Datto RMM interface for a device named 'CONCON-SRV-16'. The interface is divided into several sections:

- Summary:** Provides key system information including Site (Constant Constructions), Description (CONCON-SRV-16), Operating System (Microsoft Windows Server 2016 Standard Evaluation 10.0.14393), User (CONSTRUCTION\administrator), Type (Server), Manufacturer (VMware, Inc.), Model (VMware71), Serial Number (VMware-42 38 71 9e dc cc 37 c1-8c c8 cd ea a7 9c 22 75), Internal IP (192.168.1.10), and External IP (192.168.1.10).
- Datto Continuity:** Features buttons for 'LOCAL RESTORE', 'RECOVERY LAUNCHPAD', and 'RUN BACKUP NOW'. It lists backup activities for device 'CONCON-BCDR-P1': Local Backup (18 minutes ago), Offsite Sync (2 hours ago), Agent Version (2.5.1.0), Protected Volumes (C:\), and Last 10 Backups (visualized as a progress bar).
- Screenshot Verification:** Shows a screenshot of a desktop environment with a clock displaying 6:13 on Wednesday, June 10. The verification was completed 5 hours ago.
- Open Alerts:** A section at the bottom with a red alert icon and a 'RESOLVE' button.

Datto Continuity Card



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